

# WPS Provider Appeals Form

## IMPORTANT: Before proceeding, please note:

- Pre-service appeals, including expedited, should follow the member appeals process.
- This form should only be used for post-service denials based on:
  - Non-compliance with prior authorization requirements
  - Not medically necessary or experimental/investigational/unproven
- This form must be completed in full. Requests submitted without a completed form or submitted with an incomplete form will be returned.
- You have up to 60 days from date of denial to submit an appeal request.

### REQUESTOR INFORMATION *(Where appeal correspondence should be directed)*

Name of Requester:		Date Prepared:
Physician/Facility Name:		
Phone Number:	Ext:	Fax:
Mailing Address:		
City:	State:	ZIP:

### CLAIM INFORMATION

Claim Number(s):	Date(s) of Service:
Procedure/HCPSC Code(s):	Description(s):

### CUSTOMER INFORMATION

Customer Last Name:	Customer First Name:
Customer Date of Birth:	Customer Number:

### APPEAL TYPE AND REASON FOR APPEAL

Appeal Type:	Non-compliance with prior authorization requirements
	Not medically necessary or experimental/investigational/unproven

#### State the reason for the appeal and attach supporting documentation.

*NOTE: If claim was denied for non-compliance with prior authorization requirements and prior authorization was obtained, provide the prior authorization number. If claim was denied for non-compliance with prior authorization requirements and prior authorization was not obtained, state the reason why authorization was not obtained.*

### MAILING ADDRESS

Mail or fax completed form and supporting documentation to:

Fax: 608-327-6337

Mail: WPS Provider Appeals, P.O. Box 7062, Madison, WI 53707-7062

**WPS**

HEALTH INSURANCE • HEALTH PLAN