

Dog Awareness Week 2018



Raising awareness of dog attacks and keeping our people safe.

Dog attacks increase during the summer, when dogs may be outdoors and unsupervised. We're working with CWU, Unite, animal charities and the police to keep raising awareness of dog attacks on postal workers and encouraging responsible dog ownership.

DRIVING DOWN ATTACKS

In 2017-18 we made progress.

- » The number of attacks fell 8% in the year to March. There were 2,275 attacks on our postmen and women. That's too many.
- » There were an average of 44 attacks each week. This is down by four each week on the previous year.
- » We lost 1,512 working days last year. This is down from 1,750 in 2016-17.

WHERE ATTACKS HAPPEN

The safety of our people is our number one priority. We must all do everything we can to keep ourselves and all colleagues safe.

More than 82%¹ of attacks happen at a customer's door or in their garden. This has risen from 71%² last year.

AVOID

Dog attacks can happen unexpectedly and within seconds. Always remember to use our AVOID acronym to keep you and your colleagues safe.

- A** – Avoid interacting with all dogs
- V** – Value yourself; don't put yourself at risk
- O** – Observe; keep your walk log up to date
- I** – Inform others of potential risk to stop them being attacked
- D** – Defend yourself if necessary, using your delivery equipment.

Speak to your manager or CWU rep to find out more.

1. 848 attacks happened at a customer's door (37.5%). 1,026 occurred in the garden (45%).
2. Last year, 1,021 attacks happened at a customer's door (41%). 733 occurred in the garden (30%).

For more information, watch **RMtv** and visit **myroyalmail.com**

